

● ● | You've made a great choice!

Welcome to Erie Audiology, Inc. Locally owned for over 50 years, dedication to our patients and their hearing and communication needs are the main focus of our office. You have already made the first step toward better hearing by scheduling your appointment, and we are glad you did! Of course, you will likely need to consider some decisions that may need to be made during the upcoming appointment and we would like to help make those decisions easier with some information. Please read through this information to help you prepare for your appointment. WE ENCOURAGE PATIENTS TO REVIEW INSURANCE BENEFITS FOR AUDIOLOGICAL EVALUATIONS AND HEARING AID BENEFITS PRIOR TO YOUR SCHEDULED APPOINTMENT. AS A COURTESY WE WILL ALSO ASSIST IN REVIEWING YOUR COVERAGE FOR ANY PROCEDURE PROVIDED, AS WELL AS HEARING AID BENEFITS.

● ● | **What to expect at your appointment:**

Bring Someone With You

Because the sense of hearing includes many social components, you will find that it is helpful and beneficial to bring another person with you. This could be your spouse, a close family member, or a supportive friend. This helps ease any decisions you may need to make and encourages those closest with you to provide their valuable input.

During your visit, the audiologist will conduct a hearing examination and talk to you about your results. You will also have some discussion about your hearing and health history to help the audiologist determine what factors have impacted your hearing. You will also discuss your personal hearing needs, such as:

- How well you and your family, friends and coworkers think you are hearing in different situations and environments.

- What strategies you may use to hear better while watching TV, using the telephone, going out to eat, etc.
- What hearing technology options are available to help you, and the opportunity to evaluate devices prior to purchase.
- Whether medical help for your problem is needed.

As your appointment approaches, it is a good idea to start thinking about these questions.

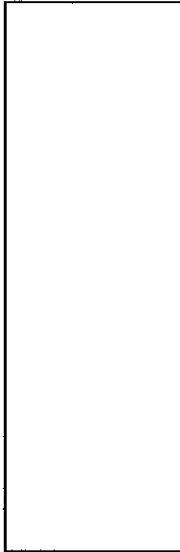


Our office philosophy focuses on patient-centered care. Recognizing that every patient has unique communication needs, lifestyles, capabilities and budget concerns, we strive to personalize your solution for the best possible outcome. We look forward to working with you!

Allison Keenan, Au.D., Doctor of Audiology, is certified by the American Academy of Audiology, the American Speech-Language and Hearing Association and the Pennsylvania Academy of Audiology. Prior to entering private practice in 2000, she was on staff with local hospital and specialty physician groups.

What to bring to your appointment:

- Health insurance cards
- Drivers license or photo ID
- Your spouse or another family member or friend
- Eyeglasses (if needed)
- List of medications
- Completed forms included in this welcome packet
- Any previous hearing test results from an ENT office or other audiologist or hospital
- Any old hearing aids that you've worn in the past
- Your personal calendar to schedule follow up visits



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Welcome

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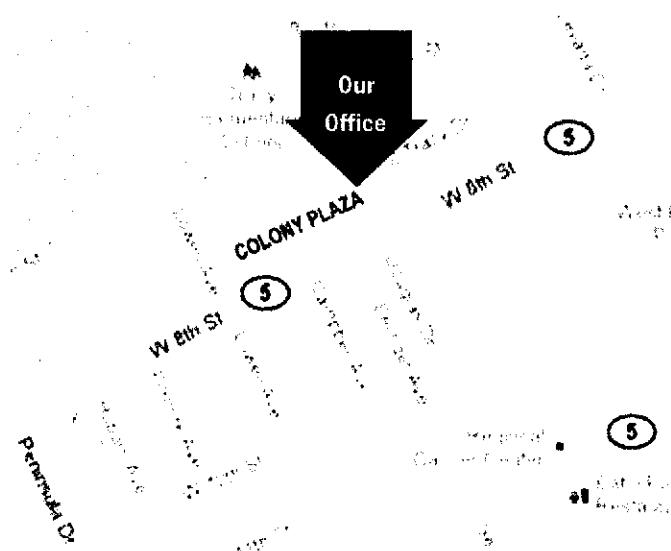
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We are located in the Colony Plaza
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Please arrive 15 minutes prior to your scheduled appointment time. You should expect to be here for an hour to an hour and a half.

We look forward to seeing you on: _____ at: _____

at _____